

Pharmacy Update

New York State (NYS) Medicaid Program

New York Medicaid

Highmark Blue Cross Blue Shield of Western New York

RXBIN: 020107

RXPCN: QN

RXGRP: WK2A

Per NYS Education Law, Article 131, Section 6526, unlicensed physicians who are residents, interns and foreign physicians participating in training programs, are authorized to prescribe; however, they are not eligible for enrollment in the NYS Medicaid program without a license. Records must be created and maintained to support issuance of any prescriptions issued to a NYS Medicaid enrollee by any unlicensed prescriber. This applies to residents, interns and foreign physicians participating in a medical training program.

Effective September 1, 2022, Highmark Blue Cross Blue Shield of Western New York members **must use** providers (e.g., pharmacies, providers, and specialists) enrolled with the NYS Medicaid program. These providers must have a valid Medicaid ID.

Claims submitted for providers not enrolled in the NYS Medicaid program will reject as follows:

- **Reject 889 <<Prescriber Not Enrolled in State Medicaid Program>>**
- **Reject 890 <<Pharmacy Not Enrolled in State Medicaid Program>>**

One-time overrides may be considered by contacting the Pharmacy Help Desk for the following:

- Interns, Residents, and Foreign Physicians who are not yet licensed with NYS Medicaid and therefore cannot enroll with the State Medicaid program
- A single instance of emergency medical care (e.g., member visited the emergency room and was seen by a non-enrolled prescriber)
- Foster Care Members:
 - If the member needs medication from a non-enrolled pharmacy, provider, or specialist, an override will be approved, up to one (1) override per drug per month.
- Transition supplies for members new to a health plan, at least one (1) 30-day fill within the first 90 days of enrollment
- Members requiring urgent treatment for substance use disorder and behavioral health condition
- Submission Clarification Code (SCC) 55 can be used to override Reject 889*
- SCC 56 can be used to override Reject 890*

*Please note that overrides are subject to regular audit for appropriateness.

This update applies to:
All Network Pharmacies

State(s):
New York

Line of Business:
Medicaid

Pharmacy Inquiries:
If you have questions, call the Pharmacy Help Desk number provided in the claim response or **1-833-252-0328** if one is not provided.

Payer Sheets:
For additional claim processing information, refer to the CVS Caremark* Payer Sheets at www.caremark.com/pharminfo
> NCPDP Payer Sheets.

* The Blue Cross®, Blue Shield®, Cross, and Shield Symbols are registered service marks of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. CVS Caremark® is an independent company providing pharmacy benefit management services on behalf of Highmark Blue Cross Blue Shield of Western New York. Pharmacy network participation varies by plan.

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[SCC 42 can be used as an override for Invalid Prescriber NPI in those scenarios (determined by a drug list) where the pharmacist is able to dispense without a prescription (i.e. emergency contraception, naloxone, flu vaccines, COVID OTC test kits, COVID-19 specimen collection and testing by pharmacist, Paxlovid)]

Members who have been using out-of-network providers have been notified by mail of this change and must choose a new in-network provider by September 1, 2022. This change effects Highmark Blue Cross Blue Shield of Western New York for Medicaid and Child Health Plus (CHP) members. Member benefits are not affected by this change. For members who need assistance in locating a new provider, use the "Find a Doctor" tool located at: <https://www.mybcswny.com/wny-members/your-health/find-doctors-locations.html>

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