

Coordination of Benefits Agreement effective March 28, 2022

Highmark Blue Cross Blue Shield of Western New York (Highmark BCBSWNY) partners with Amerigroup companies to administer certain services to Medicaid Managed Care (MMC) and Child Health Plus (CHPlus) members. Please note, this information is specific to the MMC and CHPlus programs only.

Federal regulations, *42 CFR §438.3(t)*, now require states that have entered into a *Coordination of Benefits Agreement (COBA)* to ensure that Managed Care Organizations (MCOs) receive all applicable crossover claims for their dually eligible beneficiaries. In New York State, this requirement means that MCOs must enter into New York's signed agreement with the Centers for Medicare & Medicaid Services (CMS) for the coordination of benefits and participate in the automated Medicare claims crossover process to receive Medicare claims.

Highmark BCBSWNY is bound by the terms and conditions of *COBA*, which includes crossover claiming for certain Part A and Part B claims. Part C and Part D claims are excluded from *COBA* claims processing for New York State Medicaid.

Highmark BCBSWNY will be sharing bi-weekly eligibility files with the CMS Benefits Coordination & Recovery Center. Effective March 28, 2022, the *COBA* process will include Medicaid Managed Care claims through Highmark BCBSWNY when the individual is a Medicare/Medicaid eligible beneficiary. The following claim types will be included in the crossover process:

- Hospital: Inpatient Part A
- Hospital: Outpatient
- Hospital: Other Part B (non-patient)
- Hospital: Swing Bed
- Clinic: Rural Health
- Clinic: Freestanding Dialysis
- Clinic: Outpatient Rehabilitation Facility
- Clinic: Comprehensive Outpatient Rehabilitation Facility (CORF)
- Clinic: Comprehensive Mental Health Clinic
- Special Facility: Ambulatory Surgical Center
- Critical Access Hospital (CAH)
- Freestanding Non-Residential Opioid Treatment Program (OTP)
- Religious Non-Medical Health Care Institutions-Inpatient
- Clinic: Federally Qualified Health Center
- Clinic: Other
- Home Health: Part B Trust Fund
- Home Health: Outpatient
- Special Facility: Hospice Non-Hospital
- Special Facility: Hospice Hospital

<https://providerpublic.mybcbswny.com>

Amerigroup Partnership Plan, LLC provides management services for Highmark Blue Cross Blue Shield of Western New York's managed Medicaid. Amerigroup Partnership Plan, LLC brinda servicios administrativos para Medicaid administrado de Highmark Blue Cross Blue Shield of Western New York.

Highmark Blue Cross Blue Shield of Western New York is a trade name of Highmark Western and Northeastern New York Inc., an independent licensee of the Blue Cross Blue Shield Association. Highmark Blue Cross Blue Shield of Western New York es un nombre comercial de Highmark Western y Northeastern New York Inc., un licenciatario independiente de Blue Cross Blue Shield Association.

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For claim types included in *COBA*, providers will no longer need to bill Highmark BCBSWNY separately for the Medicare deductible, coinsurance or co-pay amounts.

If you have any questions, please contact Provider Services at **866-231-0847**.

We value your participation in our network and look forward to working with you to help improve the health of our members.



Email is the quickest and most direct way to receive important information from Highmark Blue Cross Blue Shield of Western New York.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/39mJ3dc>).

