

Provider Bulletin

December 2020

Prior Authorization for participating skilled nursing facilities and sub-acute rehabilitation facilities

Highmark Blue Cross Blue Shield of Western New York (Highmark BCBSWNY) partners with Amerigroup companies to administer certain services to Medicaid Managed Care (MMC) and Child Health Plus (CHPlus) members. Please note, this information is specific to the MMC and CHPlus programs only.

The purpose of this communication is to notify providers of temporary prior authorization changes due to the COVID-19 pandemic and urgent need for hospital beds. Highmark BCBSWNY is placing a temporary waiver to help ensure that sufficient services are available to meet the needs of members and providers during this time.

Prior authorization requirements are temporarily lifted for transfer to skilled nursing facilities and sub-acute rehabilitation facilities who participate with Highmark BCBSWNY. Members that are determined by the hospital physician to need these postacute services may be transferred to the in-network facility without prior authorization. The postacute facility must notify the health plan of the transfer by the next business day. Review for medical necessity will begin on the date of the notification. This waiver will be in effect through admission date of January 31, 2021. The time frame will be re-evaluated based on circumstances at that time.

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Amerigroup Partnership Plan, LLC provides management services for Highmark Blue Cross Blue Shield of Western New York's managed Medicaid. Amerigroup Partnership Plan, LLC brinda servicios administrativos para Medicaid administrado de Highmark Blue Cross Blue Shield of Western New York.

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